

Spectrochord privacy policy

SPECTROCHORD 1.0.6 | PHI PICKS | EN

Nuno Paixão Guedes de Campos • acting in an individual capacity

Document revision: 22 September 2026 • r3

Owner and data controller: Nuno Paixão Guedes de Campos, acting in an individual capacity in Portugal. PHI PICKS is the trading name used by the owner, not a separate legal entity; Spectrochord is the application. Support and privacy: hello@spectrochord.com. Website: <https://spectrochord.com>.

1 Scope and core principle

This policy describes Spectrochord 1.0.6 for macOS, spectrochord.com, support and order information received for direct sales by the PHI PICKS store through Lemon Squeezy. References to the Mac App Store apply only if the application becomes available through that channel.

Spectrochord is designed to operate without user accounts, advertising, proprietary telemetry, cloud synchronisation or remote licence validation. Musical processing takes place locally on the Mac.

2 Data processed inside the application

The application locally processes chords, scales, notes, voicings, sequences, phrases, preferences, language, volume, tempo, reverb, display options and saved study history. These elements are not automatically sent to the controller.

The application stores preferences and sessions and supports the export formats provided by the installed version. Users choose file destinations. If they select a synced folder, send an email or use a sharing service, that service processes data under its own policy.

The edition described by this policy does not use the microphone, contacts, location, camera, advertising identifiers or tracking. If this changes, the policy and Apple privacy declaration will be updated before the new version is distributed.

3 Website and language preference

spectrochord.com uses Cloudflare for hosting, delivery and protection. Website requests may involve IP address, date and time, requested URL, browser information and technical logs needed for delivery and security. These are separate from local study data in the application.

The language preference is saved locally in the browser under `spectrochord-site-language`. You can remove it by clearing site data. The website code has no proprietary audience analytics, behavioural advertising, collection forms, embedded videos from external platforms or proprietary tracking cookies. Images, videos and fonts are served with the website.

When you follow a link to Lemon Squeezy, Apple, PHI PICKS or Chordcell, the destination's terms and policies apply. Cloudflare security services may use necessary technical mechanisms according to the hosting configuration.

4 Apple and macOS checks

The direct-sale edition is Developer ID signed and notarised. During installation or opening, macOS may contact Apple services to verify the application. These operating system checks are separate from application telemetry and follow Apple's settings and privacy policy.

If a Mac App Store edition becomes available, Apple will process Apple Account, payment, delivery and receipt data under its own terms. It may provide the owner with sales reports, aggregate information, reviews or diagnostics according to users' choices and the tools actually used. We do not receive Apple Account passwords or full payment card numbers.

5 Direct sales through Lemon Squeezy

For direct sales, checkout is provided by Lemon Squeezy, which acts as Merchant of Record for the transaction. Lemon Squeezy processes information required for payment, taxes, invoicing or receipts, fraud prevention, verification and legal compliance under its own privacy policy.

The owner may access order data made available by Lemon Squeezy to deliver the product, verify a purchase and provide support: name, email, country or region, product, order number and date, status, currency, amount, tax and refunds. The owner does not receive full card numbers. Version 1.0.6 does not require remote licence validation.

Checkout pages, customer portal, receipts and communications managed by Lemon Squeezy may use cookies or technologies required for the service. Those operations belong to Lemon Squeezy and are explained in its policy.

6 Customer support

When contacting support, users may provide a name, email, order number, application version, macOS version, Mac architecture, problem description and chosen attachments. Do not send passwords, full payment details, sensitive information or student data unless strictly necessary.

Support data is used to respond, diagnose problems, confirm a purchase, enforce the licence, prevent abuse and defend rights.

7 Purposes and legal bases

Contract or precontractual steps: delivery, purchase verification, requested support, included updates and refunds. Legal obligation: accounting or tax records and compliance with lawful orders. Legitimate interests: website and service security, abuse prevention, diagnosis of reported problems and defence of rights, balanced against users' rights. Consent: only for optional purposes requested separately.

A support request or purchase is not consent to marketing. Spectrochord has no promotional sign-up inside the application.

8 Recipients and providers

Data may be handled by email and hosting providers, Cloudflare to deliver and protect the website, and accounting or legal services when needed. Lemon Squeezy and Apple act under their own responsibility for operations they control. Providers acting on our behalf are subject to applicable instructions and contractual safeguards.

We do not sell personal data or share it for behavioural advertising.

9 International transfers

Some providers, including Apple, Lemon Squeezy and Cloudflare, may process data outside the European Economic Area. For processing under the owner's responsibility, transfers require a valid mechanism such as an adequacy decision or standard contractual clauses, with any necessary supplementary measures. You may request safeguard information by email; platforms explain the processing they control in their own policies.

10 Retention

Study data remain on the Mac until users delete them; exports and backups are managed separately. Support messages and attachments are kept while needed to resolve the request and follow up on the same problem; they are then deleted or anonymised unless a documented need requires evidence for a claim or a legal duty. Order records needed for contracts, warranties or tax duties are kept for the period required by those purposes and applicable statutory periods, with restricted access.

Language preferences stay in the browser until changed or removed with site data. Technical log retention depends on security needs and hosting service settings; logs are not used to build study profiles. Apple, Lemon Squeezy and Cloudflare apply their own periods to data they control.

11 Rights and choices

You may request access, correction, deletion, restriction, objection and, where applicable, portability via hello@spectrochord.com. Consent may be withdrawn at any time without affecting earlier lawful processing. Identity is checked only as needed; legal exceptions will be explained. We normally respond within one month, subject to justified extensions allowed by the GDPR.

You may complain to the Portuguese Data Protection Authority at <https://www.cnpd.pt> or your competent local authority. For data controlled by Apple or Lemon Squeezy, you may use those platforms' privacy channels. The owner does not make decisions with legal effects about users solely through automated processing or create musical usage profiles.

12 Security children and changes

Reasonable minimisation, access control and record protection measures are applied. No system is entirely risk-free. The application is not specifically directed at children and does not knowingly seek children's data.

The policy will be revised when features, channels or providers change. The date at the beginning identifies this document revision. Material changes will be communicated appropriately.

Reference links

[Apple Privacy](#) · [Lemon Squeezy Privacy](#) · [Cloudflare Privacy](#) · [CNPD](#)